## SHELL' EMPHASIZES ITS LEADERSHIP IN INTER-OIL BRANDS

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lubricants achieving 8% sales volume growth last year, the company is more than ready to maximize customer satisfaction and propel sales volume growth more than 10% by year end.

The Shell Company of Thailand Limited reiterates its strong leadership in the inter-oil brands of lubricants by celebrating a healthy 8% sales volume growth and acquiring 32% market share of lubricants in Thailand achieved over the course of 2011. Beefing up its overall performance, the company boosts its healthy performance with four main strategies including 'TECHNOLOGY LEADERSHIP,' PARTNERSHIP,' 'CUSTOMER EXCELLENCE,' and 'MARKETING ACTIVITY.' Shell is confident it will be able to achieve more than 10% sales volume growth by end of this year.

Mr. Emmanuel Mignot, General Manager of Lubricants Thailand, Philippines, Vietnam and Korea, The Shell Company of Thailand, says that "We have seen a tremendous growth year in 2011 with a strong 8% sales volume growth when compared to the previous year amidst a stagnant climate of the whole market growth rate at just 4%. Our achievements basically lie in our strong innovations and our world-class product quality. Our improved distribution channels, thanks to our business partnership, carved out the best possible customer satisfaction, while our marketing campaign significantly supported 'Shell' lubricants growth in Thailand throughout the past year. Last year, we successfully managed to maintain a market leader in inter-oil brands of lubricants in Thailand with a whopping 32% market share, meaning we had sold more than 115 million litres of lubricants nationwide. According to Kline & Company, 'Shell' has successfully attained its leadership in global supplier of lubricants for five consecutive years (2006-2010), grossing a large market share of 13%. But that does not stop Shell to strengthen our position to perpetuate and sustain our successful future."

"Throughout the year 2012, we plan to adopt 4 significant strategies including 'TECHNOLOGFY LEADERSHIP, ' 'PARTNERSHIP,' 'CUSTOMER EXCELLENCE,' AND MARKETING ACTIVITY' which should attain the company's exceptional performance all the way into the future. In terms of the TECHNOLOGY LEADERSHIP, Shell has invested more than Bt600 billion in Pearl GTL Plant in Qatar producing lubricant base oil, 'GTL-Gas to Liquid'. The innovation becomes the major component of Shell special grade and synthetic lubricants. This plant breaks a new ground and setting yet another new global standard of lubricants. In terms of PARTNERSHIP, Shell has expanded the growths of all products by strengthening its partnership and collaboration with important allies such as 'DKSH' who represents the company's consumer market while 5 other partners represent its industrial market. In its emphasis on CUSTOMER EXCELLENCE, Shell makes it a very important target to improve all business and operation facets to ensure customer demands, maximize their satisfaction to attain a position as the 'selected' brand in all related businesses. In its MARKETING ACTIVITY, Shell plans to give back to customers through two global campaigns which will also expose them to new and special experiences. The 'Get Your Heart Racing with Shell Helix' campaign offers customers thrilling Ferrari experiences in Maranello-Milan-Monza, Italy which consumers can participate the campaign during 1st April – 31st July 2012. Shell Advance will also release 'Key to Freedom' campaign that consumers can join during 1st April – 30th September 2012. The campaign includes free monthly giveaway of 6 Honda 125i PCX motorcycles with the biggest prize of a VIP trip to enjoy the MotoGP race in Valencia, Spain and a chance to win home a Ducati Monster 795 at the event also.

"With these business protocols and strategies, we are quite confident that Shell lubricants will be able to expand its overall sales volume growth for more than 10% by the end of 2012," concludes Mr. Mignot.

## SHELL WINS PRESTIGIOUS "EXCELLENCE IN PROJECT INTEGRATION" AWARD

Feb 23, 2012

Shell Brasil was announced the winner of the prestigious "Excellence in Project Integration" Award at the International Petroleum Technology Conference (IPTC) 2011 Dinner and Award Presentation held in Bangkok, Tuesday night 7th February 2012.

The Award was in recognition of the significant and unique achievements made by Shell Brasil's BC-10 Parque das Conchas Team, in successfully managing and directing an integrated oil and gas project from discovery to production, using breakthrough technology solutions.

Albert Paardekam, BC-10 Development Manager, accepted the Award on behalf of the team from the Executive Committee Chairman of the IPTC, and President and CEO, PTT Exploration and Production Plc, Anon Sirisaengtaksin.. iptc

Commenting on the Award, Vice President Deepwater Production and Development, Shell Brasil, Kent Stingl said, "Shell is honoured to be recognized by a committee of our peers with this prestigious Award. The Parque das Conchas project is testament to strong relationships and shared values – a true partnership of Shell and its JV partners Petrobras and ONGC who have been capable of creating a successful project, delivering several hundred millions of barrels of oil, where this was hitherto considered impossible.

We are proud of the many technologies this project advanced, the jobs it created and the investment it spurred." Stingl paid tribute to the team for delivering the highly complex Parque das Conchas project, on time, on budget, without compromising on Shell's high safety and environmental standards.

The BC-10 Parque das Conchas is an ultra-deepwater heavy oil development offshore Brazil. The project was the result of a nine year effort to unlock very challenging reserves, requiring the development and successful deployment of several technology firsts. It is the first of its kind based fully on subsea oil and gas separation and subsea pumping.

The IPTC Excellence in Project Integration Award Competition is held as part of the Conference, to recognize the management of large scale oil and gas project integration, development and application of innovative technology, while upholding high health, safety, security and environmental standards. It is adjudicated by an independent Award Committee comprising 10 distinguished members from the energy industry and academia.

The Award Committee had shortlisted four projects as finalists from the many nominations it received the world over. Two of the four finalists were Shell-led projects. Along with the Shell Brasil Parque das Conchas project was Brunei Shell Petroleum Co. Sdn Bhd., which was recognized for its successful Seria Field Rejuvenation Project in Brunei.

#### Notes to editors

#### **About the Parque das Conchas Project**

The Parque das Conchas project, is located in ultra-deepwater block BC-10 in the northern Campos basin offshore Brazil and is one of Shell's most challenging deep-water projects. Shell has a 50% interest in the project and is the operator. The full project delivers an energy resource of

approximately 300 million barrels of oil equivalent, with facilities production capacity of some 100,000 barrels of oil equivalent per day. Shell has been a technology pioneer for more than 100 years and a leader in deep-water exploration and production for 30 years.

## The challenges:

- The oil is distributed over several small reservoirs located under the seabed in water depths up to 1800m. The combination of a relatively thin overburden and the requirement to drill long horizontal wells to connect the sand packages pulled the most out of subsurface and well engineers to design and drill the required number of wells whilst minimizing the number of drill centers.
- Most of the oil is heavy with API gravity ranging from 16 to 24 with one small accumulation carrying a 42 API oil. The combination of deep water and heavy oil puts significant challenges on flow assurance aspects to make sure the oil flows at all, rather than 'freeze' on the seabed.

### The technology:

- Subsea separation: Due to the low pressure in these relatively shallow reservoirs, artificial lift
  has to be applied to pump the oil to the surface. This required oil and gas separation
  technology on the seabed to overcome multi-phase flow pumping and compression issues.
- High voltage control umbilicals: The power requirements of these so-called caisson Electrical Submersible Pumps (C-ESP's) required the development of multi-circuit High Voltage Electro-Hydraulic (HV/EH) control umbilicals in a single cross-section.
- Lazy wave risers: A steel lazy wave riser is a steer catenary riser that has buoyancy added to decouple the dynamic motion of the floating production, storage and offloading vessel (FPSO) at the touch down point to the riser. By doing so the fatigue life of the riser is significantly increased. It is the first time steel lazy wave risers were hung-off a turret moored FPSO, which had to be designed to receive, process and offload the heavy oils and generate the high power required for the subsea boosting systems.
- Surface Blow Out Preventer (SBOP): The drilling and completion was executed with a
  moored generation 3 type rig that was upgraded to utilize SBOP technology. The upgrade
  essentially doubled the water depth capabilities of the rig and resulted in significant cost
  savings relative to a generation 4/5 dynamically positioned drilling unit.

# **Enquiries**

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