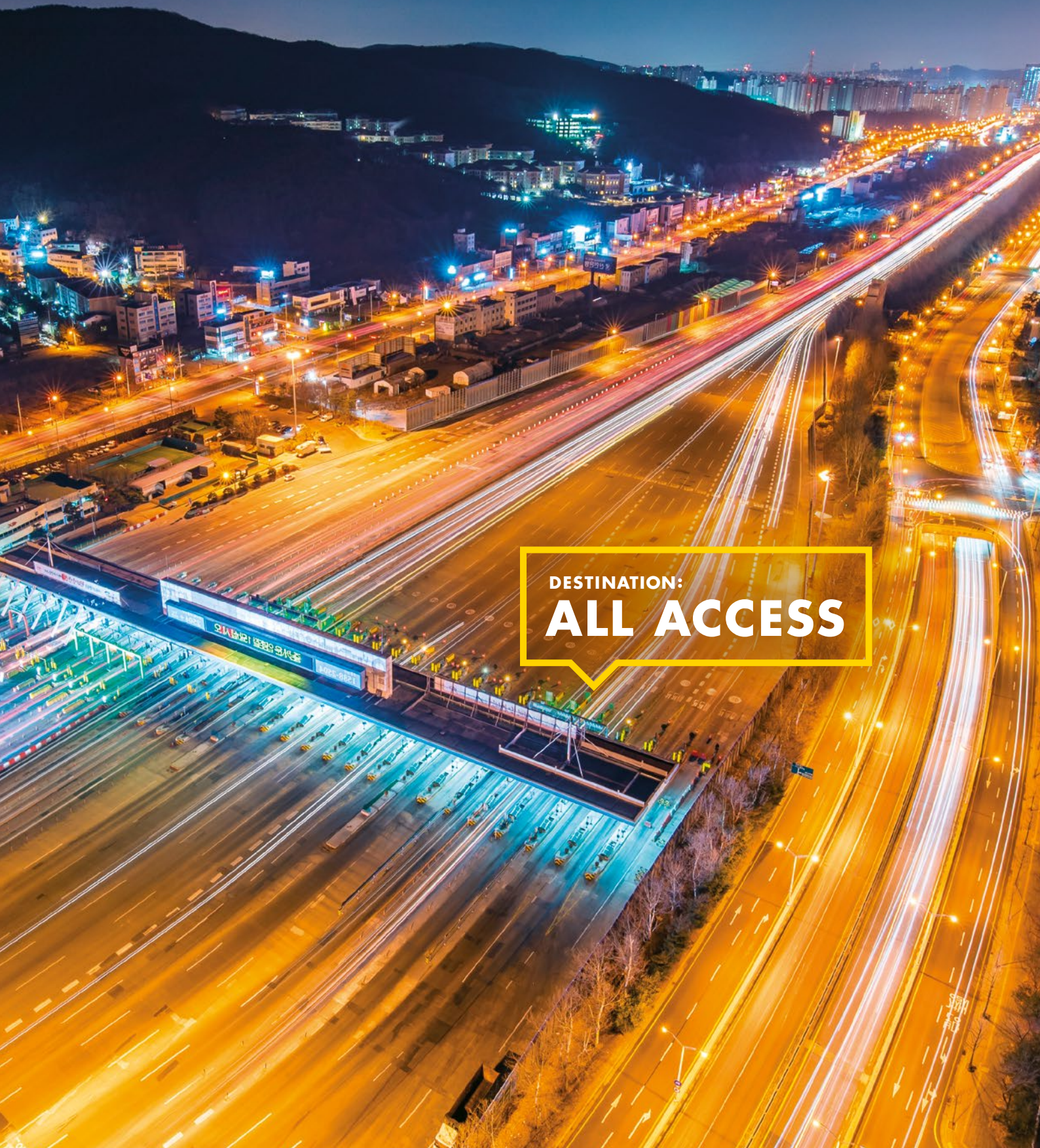


Services on the Road
Support wherever your
business takes you







DESTINATION:
ALL ACCESS

SHELL FLEET SOLUTIONS
TOGETHER ANYTHING IS POSSIBLE

Going the extra mile to support your fleet

The task of managing a fleet has never been more complex than it is today. That's why Shell has developed a range of Services on the Road that will make your life easier wherever business takes you. From a seamless toll payment solution to tax support and roadside assistance, we are here to help you save you time and money, keep your team safe and help you reduce the risk of fraud.

Our Services on the Road include:

-  **Road tolls and tax payments**
-  **Ferry and train bookings**
-  **Tax and duty recovery**
-  **Breakdown assistance**

One card does it all

With the Shell Card behind you, managing your fleet and controlling costs is so much easier.

Backed by over 50 years of fuel card expertise, it is the most widely accepted card on the market. From fuel purchases to toll payments, all your spending is consolidated onto a single invoice and managed through Shell Fleet Hub, giving you complete transparency and control.

The Shell Card



43,000

Shell-branded sites
in 70 countries

150,000+

Third-party sites

~6M

Shell and euroShell Cards
in circulation




3Bn

Transactions annually
at Shell retail sites

Seamless road toll and tax payments

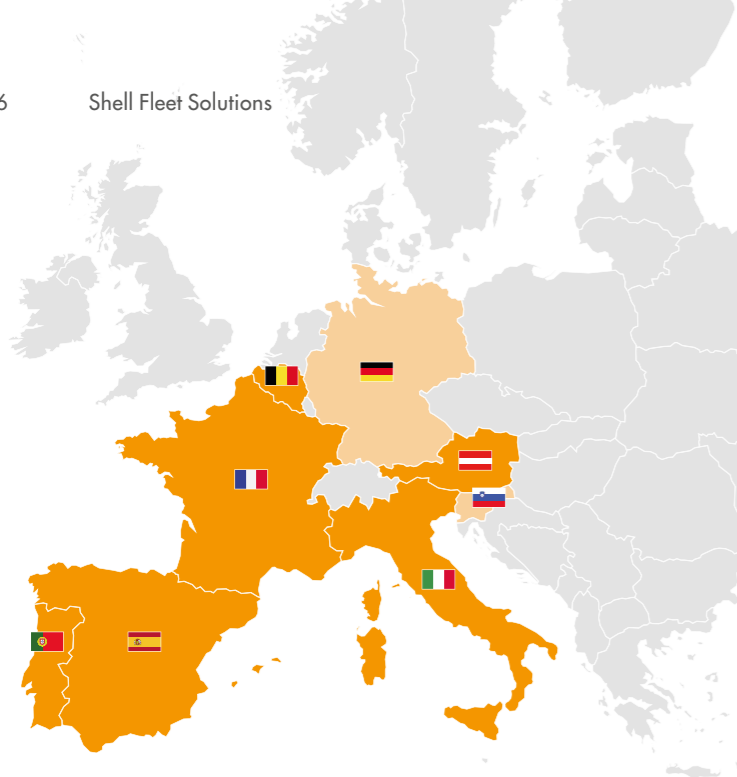
Shell is leading the way in seamless road toll payments, making it simple for your fleet to navigate Europe's many different charging schemes for roads, tunnels and bridges.

We already offer solutions with the widest coverage on the continent, giving you access to the very latest technology from the leading providers. And in line with EC legislation, we are working towards a universal solution that will cover all European Union countries with a toll domain.

-  **Up-to-date information**
We give you up-to-date information on the latest tolls and taxes for Europe's roads, tunnels and bridges
-  **Consolidated charges**
Your charges appear alongside other Shell Card expenditure on one consolidated invoice
-  **Automatic rebates**
We also pass on rebates for frequent motorway users

The European Electronic Toll Services (EETS) Directive

To reduce administration and cost, and to simplify toll payments, this EC directive proposes a system where a single on-board unit is compatible with all European road charging systems. Shell is at the forefront of the drive to make this happen.



- Interoperability available now
- Interoperability available soon

On the road to a one box solution

We are on the way to providing a universal solution for European toll payments, with a steady stream of new territories being added to our network.

One box does not fit all

However, there is currently no universal toll box that covers all EU member countries. We don't provide one tolling solution for all but understand your business demands and help you find the electronic payment solution that works best for your fleet.



Easy booking and payment for ferry and train services

We make booking ferry and train services simple too. Through collaboration with Transcamion, you can book ferry crossing on more than 1,200 European routes. We can also help you save time and money by combining road and rail travel when journey-planning.



Fast and efficient tax recovery

We recognise that recovering tax payments such as VAT and fuel duty can be complex and time-consuming, so we've simplified the process with Shell Card. Our service includes a dedicated adviser who handles applications from start to finish, liaising with the authorities in their own language. As well as saving you administration time, the service also speeds up repayments, helping to improve your cash flow.



Breakdown assistance to keep your drivers on the road

Our breakdown service provides 24/7 assistance in nearly 40 European countries, keeping your team safe and getting your vehicles back on the road sooner. Drivers can call one number and explain the problem in their own language, with assistance coming from the nearest suitable workshop. This service is available for vehicles over 3.5 tons.

Our e-Road Services Portal

You can use the e-Road Services Portal to make the most of the support we offer on the road. It gives you instant access to the latest information on anything from your account to the current road toll charges.



Country guide

View tolls in each country and which services we offer where



Toll calculator

Work out toll costs for planned trips



My vehicle and tolls

Register, view and manage your vehicles for tolls across Europe



News

Receive alerts of new services and issues affecting your fleet

roadservices.shell.com

Reliable payment system with Shell Card

Our payment system makes managing your costs and cashflow much simpler. With clear, comprehensive reporting, you have all the data at your fingertips to make better-informed decisions and increase the efficiency of your fleet.

You also benefit from the Shell Card's security features – such as card spending limits and real-time alerts – helping you to reduce the risk of fraud. It all adds up to time and money saved, allowing you to focus on getting the best out of your business.



Get started

To learn more about our Services on the Road and the many other ways we can help your fleet get where it needs to go, please speak to your Shell Account Manager or visit shell.com/fleetsolutions

We're here to help you achieve your goals in an industry that's constantly evolving. Your destination might be to discover smarter ways of working, to improve security, to maximise efficiency, to increase savings, or to make more sustainable choices. Wherever you need to go, Shell Fleet Solutions is finding new and better ways to help you get there.

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